Chief Executive Officer
Centrelink and Service Delivery
Carolyn Hogg, PSM

Deputy Chief Executive Officer
Customer Service Delivery
Grant Tidswell

General Manager Graham Maloney
Access Services

Service Leaders/Area Managers

Area South and West QLD	Paul McNae
Area South and East QLD	Marianne Evans A/g
Area Pacific Central	Brian Small
Area Hunter	Sharon Webb A/g
Area Sydney East	Steven Farrell A/g
Area Sydney West	Scott Chant
Area South West NSW	Tracey Sheather A/g
Area Tasmania and International Operations	Peter Ball
Area South East Victoria	Brian Silkstone
Area North Central Victoria	Colin Parker
Area West Victoria	Stan Neely
Area South Australia	Jody Bell A/g
Area West Australia	Michael Bennett A/g

National Managers

Co-location and Front of House Operations	Deb Rollings
Queensland Premier's Disaster Relief Appeal	Margaret Weertman A/g

National Managers

Service Zones Implementation Project	Michelle Lees
Service Zones Implementation Project	William Garton

General Manager Sheryl Lewin
Network Capability

National Managers

Channel Integration and Change Management	Jenny Teece
Smart Centres Performance	Annie Ferguson A/g
Process Improvement	Steven Davison
Portfolio Emergency Management	Deborah Harrison A/g
HUB Performance	Malcolm Mill A/g

General Manager Roxanne Ramsey
Indigenous, Regional and Remote Servicing

Service Leaders/Area Managers

Area North Australia	Greg Clatworthy A/g
Area Central and Northern Queensland	Peter Searston

National Managers

Deduction and Confirmation Services	Susan Cartwright
Indigenous Strategies	Shane Hoffman

General Manager Mandy Ritchie
Smart Centres

National Managers

Education and Employment	Paul Goodwin
Older Australians, Disability and Carers	Cathie Butz A/g
Families and Child Care	Bridget Mather A/g
Call Operations	Leanne Smith
Smart Centres Planning	John Dorian

Deputy Chief Executive Officer
Enabling Services
Barbara Bennett

Chief Financial Officer Darren Box
Budgets and Financial Strategy

National Managers

Budget Strategy and Framework	Helen Peel
Financial Integration	Drago Stanojcic
Funding Model	Emily Canning

Chief Financial Officer Allan Gaukroger
Financial Services

National Managers

Financial Systems / Treasury	Lyn Valentine
Financial Reporting	Noel Dobbie
Financial Governance and Policy	Noel Dobbie
SAP Integration Project	Shareez Farouk

Chief Financial Officer Karel Havlat A/g
Internal Budgets

National Managers

Operational Internal Budgets	Enaesz Sokolowski A/g
Strategic Internal Budgets	Jan Koehler A/g

General Manager Jennifer Gale
Portfolio ICT Funding Review

General Manager Hank Jongen
Communication

National Managers

Online Communication	Pam Spurr
Media and Network Communication	Scott Anderson A/g
External Communication	Rick Moloney
Corporate Communication	Jackie Gleeson

General Manager Cindy Briscoe
Corporate Operations

National Managers

Planning, Risk and Continuity	Jason Armstrong A/g
Customer Service Property	Mark Wellington
Corporate Property and Environment	Neil Skill
Corporate Records Management	Mark Young
Procurement and Contract Management	Phil Lindenmayer

Deputy Chief Executive Officer
Medicare, Rehabilitation and Compliance
Moya Drayton A/g

General Manager Brenda Parkes
Medicare and Specialist Services

National Managers

Multicultural	Karen Long A/g
Social Work	Desley Hargreaves
Medicare Providers	Sandy Mamo
Public Service	Ian McInnes
Operations Support	William Garton

General Manager Dianne Fletcher
Rehabilitation and Assessment Services

National Managers/Deputy General Managers

Strategy and Coordination	Michael Robinson
Assessment Services	Carl Princehorn
CRS Australia	Alison McCann

General Manager Rhonda Morris A/g
Recovery, Health and Business Compliance

National Managers

Health Provider Compliance	David Hancock
Business and Public Compliance	Lenore Simpson
Debt Management	Debbie Weise A/g

General Manager Mark Withnell
Customer Compliance

National Managers

Payment Accuracy	Jan Bailey A/g
Social Welfare and Compliance	Scott Britton
Serious Non-compliance	Mark Brown
Fraud Projects	Angela Geerdink